No. A 13019/Gen/2014-Ad.I Government of India Ministry of Home Affairs Directorate of Coordination Police Wireless

> Block No. 9, CGO Complex, Lodhi Road, New Delhi-03. Dated: 10th September, 2015

CIRCULAR

It is brought to the notice of all officers/ officials of this Directorate that Instructions on the subject "Representation from Government servant on service matters- reiteration of instructions- regarding" have been issued by Ministry of Personnel, Public Grievances & Pensions, Department of Personnel & Training for all Government servants including officers/ officials of para military forces and member of armed forces vide DOPT OM F. No.11013/08/2013- Estt(A.III) dated 31st August, 2015.

These instructions are required to be followed by all the officers and officials as per above mentioned OM (copy enclosed).

(Dr. S. Vinayak) Deputy Director (Admn)

To:

- 1. Director/ Addl. Director/ JDs/DDs.
- 2. DD(IT); for the website of DCPW.
- 3. AD(OL).
- 4. All Section Incharges of DCPW to bring it to the notice of all staff in the Section.
- 5. All ISPW Station Incharges to bring it to the notice of all staff at Station
- 6. Notice Board at CGO, CPRTI & Polnet Hub.
- 7. File.

F. No. 11013/08/2013-Estt.(A-III) Government of India Ministry of Personnel, Public Grievances & Pensions Department of Personnel & Training Establishment A-III Desk

North Block, New Delhi Dated August 31, 2015

OFFICE MEMORANDUM

Subject: Representation from Government servant on service matters reiteration of instructions - regarding.

The undersigned is directed to refer to 0.M. of even number dated 6th June, 2013 wherein instructions have been issued on submission of representation by Government servants about their service matters. In spite of these instructions, it has been observed that Government servants including officers/ officials of para military forces and Army personnel continue to represent directly to the Prime Minister, Minister, Secretary (P) and other higher authorities, directly.

- As per the existing instructions, wherever, in any matter connected with his service rights or conditions, a Government servant wishes to press a claim or to seek redressal of a grievance, the proper course for him is to address his immediate official superior, or Head of his office, or such other authority at the appropriate level who is competent to deal with the matter in the organisation.
- Such submission of representations directly to other authorities by- passing the prescribed channel of communication, has to be viewed seriously and appropriate disciplinary action should be taken against those who violate these instructions. This can rightly be treated as an unbecoming conduct attracting the provisions of Rule 3 (1) (iii) of the Central Civil Services (Conduct) Rules, 1964. It is clarified that this would include all forms of communication including through e-mails or public grievances portal etc.
- Attention in this connection is also invited to the provision of Rule 20 of CCS (Conduct) Rules, 1964 prohibiting Government servants from bringing outside influence in respect of matter pertaining to his service matter. Representation by relatives of Government servant is also treated as outside influence as clarified vide MHA OM No. F.25/21/63-Estt.(A) dated 19.09.1963

It is reiterated that these instructions may be brought to the notice of all Govt. servants including officers/ officials of para military forces and member of armed forces and action taken against those who violate these instructions.

Director Section 0: 2062 1:04-09-15 To

(Mukesh Chaturvedi) Director (E) Telefax: 23093176

The Secretaries of All Ministries/Departments of Govt. of India

(as per the standard list)

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